

GENERAL TERMS AND CONDITIONS OF SALE CAMPING TY NENEZ ***

RESERVATION OF A MOBIL HOME OR PITCH

We thank you for your request and inform you of our general conditions of sale:

- 1- Your booking option is valid for 7 days and a deposit of 30% will be required to confirm your booking. This deposit is not refundable in case of cancellation or non-compliance with the contract initially signed. Stays must be paid fully in full 30 days before your arrival, otherwise they will be cancelled without refund.
- 2- Our holiday cancellation is optional and must be taken out at the time of booking (cost of 3.7% of the holiday with the minimum of 10 euros). With this cancellation insurance, the total amount of the stay is to be paid at the time of the reservation including the cost of the insurance. Depending on the conditions of the contract, the insurance you have taken out will refund the amounts paid.
- 3- When renting a mobile home, a deposit of 390 euros by swikly credit card system will be requested before your arrival, the service is totally free to avoid any debit or cap of 390 euros. A cancellation email will be sent to you at the latest within 8 days after your departure.
- 4- Please bring your civil liability certificate with you during your stay.
- 5- In the case of a rental by a person under 18 years of age, this person must be accompanied by an adult on arrival and departure. A signed parental authorisation will be required at the time of booking.
- 6- An inventory of fixtures is carried out before your arrival; you must inform us of any possible anomaly on the day of your arrival. A new inventory of fixtures will be carried out in your presence on the day of your departure.
- 7- Reservations for the rental properties for a minimum of 7 days will be requested during the summer period, and 2 to 3 or 4 days on certain long weekends, according to the dated specified on our website.
- 8- All tenants must comply with the campsite rules and regulations, available on our website.

DETAILS OF THE RENTALS

- 1- The reservation of a mobile home includes:
 - The rental of the chosen model, adapted to the number of persons foreseen on the rental contract
 - The parking of a vehicle close to the mobile home or in the car parks during busy periods, only one vehicle is allowed on a mobile home plot
 - During the Interceltic Festival of Lorient, at the beginning of August, the interior of the campsite is pedestrian. We therefore ask you to leave your vehicles on the outside car parks

- Electricity consumption will be charged extra from January to June and from September to December, with a flat rate consumption of 20kw/day according to the current tariff in force, overrun subject to invoicing defined on individual meter (0.24€/kw)
- Inside the mobile home you will find; crockery, hotplates, fridge, television, microwave, electric coffee machine, kettle, toaster, ...
- You will need to bring your own sheets, pillowcases and towels (or rent them on site)
- You will have access to the camping facilities, playgrounds, swimming pool, ...
- Arrivals are between 3pm and 7 pm and departures before 10.30 am (cleaning done)
- Animals are not allowed in the rental units

2- The reservation of a pitch for tent, caravan or motor home (maximum 6 persons per pitch) includes:

- Your pitch
- Your possible electricity or other options
- You will have access to the campsite facilities and heated sanitary blocks
- Arrival between 3pm and 7pm and departure before 12pm
- Pets are accepted at the current rate, they are under your responsibility and must be kept on leash, the health record must be in your possession during your stay. Dogs category 1 and 2 are not allowed

DELAYS – CANCELLATIONS – INTERRUPTIONS OF STAY

- All rentals must be occupied before 7pm on the day of your arrival, as mentioned on your contract
- In accordance with the article L 121.20 of the French Consumer Code, you do not benefit from the right of withdrawal in the context of the provision of accommodation or leisure services supplied on a specific date or at a specific time
- For any cancellation more than 30 days before the start of the stay, the deposit paid will be retained
- For any cancellation less than 30 days before the start of the stay, the total amount of the stay will be retained. Cancellation costs can be covered by the insurance policy offered at the time of booking
- Early departure or non-attendance on the day of departure will not be reimbursed and allows us to dispose of the rental or pitch